

MEMBERSHIP FORM

Community Pantry



MILL HILL

Name _____ Date _____
 Address 1 _____ Address 2 _____
 Phone _____ Post Code _____
 Email _____

****Please answer ALL the questions below.**

How did you learn about us? _____

Have you attended a pantry before or are a member of another pantry? Yes No

How many adults live at your property? _____ How many under 18's? _____

Please mark your reasons for using the pantry (this will not impact your membership but may help us with funding and help us access any further support you may need)

- | | | |
|--|---|---|
| <input type="checkbox"/> Benefit Changes | <input type="checkbox"/> Benefit Delays / Sanctions | <input type="checkbox"/> Job Seeking |
| <input type="checkbox"/> Low Income | <input type="checkbox"/> Wage Delay | <input type="checkbox"/> Reducing Food Waste |
| <input type="checkbox"/> Sickness/ill Health | <input type="checkbox"/> Retired / Pension | <input type="checkbox"/> Others, please specify |
| <input type="checkbox"/> Debts | | _____ |

Monitoring Information

Your ethnic origin

- | | | |
|--------------------------------|--------------------------------|--|
| <input type="checkbox"/> White | <input type="checkbox"/> Black | <input type="checkbox"/> Other, please state |
| <input type="checkbox"/> Asian | <input type="checkbox"/> Mixed | _____ |

Your age

- | | | |
|--------------------------------|--------------------------------|--------------------------------------|
| <input type="checkbox"/> 16-24 | <input type="checkbox"/> 45-59 | <input type="checkbox"/> 65-74 |
| <input type="checkbox"/> 25-44 | <input type="checkbox"/> 60-64 | <input type="checkbox"/> 75 and over |

Do you or anyone else in your household consider yourself / themselves as having a disability Yes No

In signing this document you agree:

1. to the terms of the pantry stated overleaf
2. that the above information is correct
3. you consent to this information being held and stored to ensure efficient and effective running of the pantry
4. to be contacted with essential information regarding recalls

Signature _____

Date _____



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MEMBERSHIP TERMS

1. Membership entitles the customer 1 visit per household per week
2. Membership entitles the customer to at least a minimum of £17 worth of food, often more for a membership fee of £5 per visit.
3. Our pantry reserves the right to cancel your membership if we understand the rules to which you have agreed have been broken
4. We reserve the right to refuse or cancel your membership on the grounds of: not following clear rules/instructions consistently, being abusive to any staff/volunteers or other members of the pantry or building, selling items from the pantry to others

WHAT HAPPENS AT THE PANTRY

1. Volunteers or staff will call you in to the pantry area when they have space as the pantry may be limited to two people shopping at one time.
2. On entry you will be asked for payment (we take cash or card) and some basic monitoring questions please complete this before shopping with our volunteers.
3. For evening openings, please do not arrive before 6:15pm. Continual arrival before that time may result in us revoking your membership due to our building having young children on site and is required for us by Ofsted to keep public separate from our nursery activities.
4. Items will be limited to a number confirmed by staff/volunteers but there is appropriate signage around the building, but if you are unsure please ask one of the team.
5. Some items will be limited to one or two per shop to keep stock levels for other customers, these will be highlighted by our signage or starred items.
6. There is no guarantee of any particular item being available each week
7. It is your own responsibility to check for food ingredients for any intolerances or allergies you or your household may have.
8. The pantry may receive unlabeled items, in this case the pantry will try to provide an ingredients list but it may not always be possible. If you are unsure if this will be suitable for your household, please do not take unlabeled items.
9. Our stock is often from collected retailers who are getting rid of stock past its best before date. Best before dates are about quality and NOT about safety. It means consuming this product is not harmful but possibly will have lost texture, flavour or colour.